

## **Introduction to the Organizational Systems and Technology Track**

The Organizational Systems and Technology (OST) Track contains the following minitracks:

- Creating Business Value through Business-IT Alignment, Shared Knowledge, Commitment and Accountability
- Data Warehousing and Business Intelligence
- ERP/ERP II System Issues and Answers
- Information Systems in Global Business
- Outsourcing of Information Systems
- IT Governance and Its Mechanisms
- Enterprise Systems Architecture: Theory, Practice and Challenges
- Project Management
- Research Methods and Applications
- Social Issues in Organizations
- Competitive Strategy, Economics, and IS
- Technology Management in a Knowledge Based Economy
- KM/OM/OL Foundations - KM/OM Discovery to Representation
- Knowledge Flows: Knowledge Transfer, Sharing and Exchange in Organizations
- Implementing KM/OM: Building and Recognizing Knowledge Cultures and Other Issues
- KM/OM/OL Systems and Technologies
- Topics in Organizational Systems and Technology

The Organizational Systems and Technology Track is large. It contains 13 minitracks and the Knowledge Management, Organizational Memory, and Organizational Learning cluster that contains four minitracks. It is also eclectic, ranging from outsourcing, to social issues, to research methods and applications. Some of the papers in the track, such as those about data warehousing and business intelligence, address the changing IS landscape and provide interesting and important insights about recent developments in the world of IS practice. Other papers, such as on project management and aligning business and IT strategy, cover topics that are of continuing importance. The papers in ERP minitrack provide useful findings for these “big ticket” projects that are often difficult to successfully implement. The papers in the research methods and applications minitrack help us understand how to do our research better. A significant addition to this year’s OST track is the cluster of four minitracks on knowledge management-related topics. The number of minitracks reflects the growing academic and organizational interest in this topic. And finally, the issues in organizational systems minitrack provides a “home” for the many fine papers that do not fit into an existing minitrack.

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