

Introduction to the Organizational Systems and Technology Track

The Organizational Systems and Technology Track contains the following minitracks:

- Community Informatics
- Competitive Strategy and Information Systems
- Creativity in Information Systems
- Data Warehousing
- ERP System Issues and Answers
- Information Systems in Global Business
- Information Systems Outsourcing and Application Service Provision
- IT Governance and Its Mechanisms
- Integrating IT into the Business: Contributions, Value, and Measurement
- Moving the Organization to Convergent Technologies
- Professional Ethics in Information Systems
- Project Management
- Research Methods and Approaches
- Technology Management in the Knowledge Based Economy
- Topics in Organizational Systems and Technology
- Trends in Outsourcing of Information Systems
- Virtual Work Environments

The Organizational Systems and Technology Track is the largest track at HICSS with 17 minitracks. It is also the most eclectic, ranging from data warehousing, to research methods and approaches, to creativity in information systems. Much like the information systems field, there are new topics this year, such as application service provision and virtual work environments. Many of the topics relate closely to what is currently “hot” in the world of practice – e-commerce, data warehousing, ERP, and convergent technologies. Others like project management and professional ethics in information systems have a timeless value. The minitrack on research methods and approaches received a large number of submissions, showing strong interest in this topic. The issues in organizational systems minitrack provides a “home” for the many fine papers that do not fit into an existing minitrack. Some of the topics of these papers may emerge in the future to be a minitrack. For the first time, the minitrack has a plenary speaker. Ron Swift from Teradata, a Division of NCR, shares his extensive experience with customer relationship management.

I would like to express my appreciation to every one who contributed to this track. Ralph Sprague continues to provide guidance. Eileen Dennis provides organizational memory and makes sure that tasks get done on time. The minitrack chairs believed in the importance of their minitracks and provided creativity and the hard work that makes their minitracks a reality. They later provide a brief summary and overview of the sessions in their minitracks. The reviewers selected the papers and their comments helped make the papers better.

I hope that you enjoy the track’s proceedings:

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